

Huron Perth Healthcare Alliance		
HPHA Operations	Original Issue Date:	February 26, 1993
Parking – Stratford General Hospital Site	Review/Effective Date:	October 1, 2025
Approved By: President & CEO	Next Review Date:	October 1, 2027

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POLICY:

It is the policy of Huron Perth Healthcare Alliance to ensure that appropriate parking facilities, where practical, are available for all staff, physicians, volunteers, outpatients and visitors and that these lots are properly utilized and maintained. Parking fees are charged at the Stratford site only.

PROCEDURE

Available Lots

Eight (8) parking lots exist at Stratford General Hospital as follows:

- Lot 'A' – Visitor parking, entrance off of General Hospital Drive
- Lot 'B' - Physician parking, entrance off of John Street
- Lot 'D' - Visitor/Dialysis parking, entrance off of West Gore Street
- Lot 'E' - Visitor/Staff/Partner Organizations parking, entrance off of West Gore Street
- Lot 'F' - Residence/School parking, entrance off of St Vincent Street
- Lot 'G' - Emergency Patient/Visitor parking, entrance off of Cambria Street
- Lot 'K' - Visitor/Staff/ Partner Organizations parking, entrance off of John Street
- Lot 'L' - Visitor/Staff/Partner Organizations parking, entrance off of West Gore Street

Staff

Staff are encouraged to park, in Lots 'K' & 'L'. This is to ensure adequate daytime parking availability for patients and visitors in Lots "A" and "E". Exiting from these lots is via a valid parking card, by cash payment or prepaid token. Staff working evenings or nights, also have access to Lots 'A' and 'E' for exit times between 18:45 and 09:00.

All other lots are NOT AVAILABLE to staff without a special permit.

Physicians

Physicians have access to Lots 'A', 'B', 'D', 'E', 'G', 'K' and 'L'.

Patients and Visitors

Patient and Visitor parking is available in Lots 'A', 'D', 'E', 'G', 'K' and 'L'.

Inpatients are requested TO NOT BRING THEIR VEHICLES.

ACCESS

Program/Service Areas will be directly charged for tokens. Tokens are only available at the following areas within the hospital for distribution:

- * Business Office
- * Switchboard (after hours)

Patients / Visitors / Community Partners (see Parking Fees – Appendix A)

Patients, visitors and community partners have the option of purchasing tokens or a parking card. A fee is charged for a parking card with no refunds. A fee is charged for lost or damaged cards.

Note: Cards may be damaged by excessive heat, cold and contact with magnets and chemicals.

In the event of a lost parking card, the Business Office in the Main Building is to be notified by the end of the next business day. To obtain a parking card, a "Frequent Visitor Parking Card Request Form" is to be signed by the visitor or patient at the Business Office in the Main Building, during normal business hours.

HPHA offers a number of parking card discounts for frequent visitors and patients.

Parking cards can be purchased as follows:

- Valid every day for one month from the date of purchase
- Valid for 5 consecutive or non-consecutive days for a year
- Valid for 10 consecutive or non-consecutive days for a year
- Valid for 30 consecutive or non-consecutive days for a year

A deposit at time of purchase is required and is reimbursed once card is returned.

Tokens are also available in groups of five and ten at a discount. Visitors or patients considering the 5, 10 or 30 day parking pass should consider token purchase as an alternative if it suits their specific anticipated circumstances.

Staff and Physicians (see Parking Card Access/Fee Schedule - Appendix B)

"Card Access" parking is available. Parking rates are reviewed and, as appropriate, adjusted annually.

Staff from other sites who visit Stratford on an infrequent basis can sign out at Switchboard to receive parking at current staff rates. These staff members will be buzzed out of the parking lot by Switchboard on their exit and will receive a parking adjustment on their associated pay.

Volunteers

All Stratford General Hospital Volunteers have parking privileges enabled for parking and exiting of Lots 'A', 'E', 'K' and 'L'.

FIRE LANES

Stratford General Hospital has a number of designated fire routes. Anyone leaving their car unattended in these areas will be ticketed and/or towed.

APPENDIX A - PARKING FEES (effective October 1, 2025 (taxes incl.))

Clergy/Florists	\$36.00/ year
Dialysis Patients	\$30.00/ month
Frequent Visitors/Patients	<ul style="list-style-type: none">• \$20 card deposit upon purchase, refunded upon card return.• \$50.00 Valid every day for 1 month from date of purchase• \$45.00 Valid for 5 consecutive or non-consecutive days for 1 year• \$90.00 Valid for 10 consecutive or non-consecutive days for 1 year• \$270.00 Valid for 30 consecutive or non-consecutive days for 1 year
Charge For Not Returning Card	\$20.00
Lost Card	\$20.00

COST OF TOKENS:

Individual tokens	\$6.00/token
Groups of "5" for short stays	\$25.00
Groups of "10" (or multiples of 10)	\$50.00
Groups of "30" (internal only)	\$180.00

Note:

*Frequent visitors/patients have the option of purchasing tokens or a frequent visitor/patient parking card package.